



How do I change my security questions?

This task card demonstrates how to change your security questions and answers. These questions are referred to as secret questions and are required when resetting your password or reactivating an inactive account.

Set new secret questions and answers

Log into your BICON account.

Select **My Account** from the top menu bar.

Under **My Details** select the **Set New Secret Answers** hyperlink.

My Details

Allows you to manage/edit your own details. Please note changing your details does not automatically update current permit applications or issued permits.

[My Details](#)
[Set new Secret Answers](#)
[Upgrade to a Multiple User Account](#)

For security reasons, you will be required to re-enter your password to verify your account.

Verify password

For security purposes, you must re-enter your credentials to access this feature.

Password

Choose new secret questions and answers.

Set new Secret Answers

You must provide answers to three security questions which will be used as verification in case you forget your password.

Security question 1	Question
<input type="text" value="Write my own Security Question"/>	<input type="text"/>
	Answer
	<input type="text"/>
Security question 2	Answer
<input type="text" value="In what town/city was your first job?"/>	<input type="text"/>
Security question 3	Answer
<input type="text" value="What was the first company that you worked for?"/>	<input type="text"/>