



How do I find the Alerts & Changes for cases?

This task card demonstrates how to locate Alerts & Changes for cases.

1. BICON

1.1 Open BICON web

The screenshot shows the BICON search interface. At the top, there is a search bar with the text "Search for Import Item" and a subtext "Search for the commodity you want to import. You can also search for your import by scientific name or tariff code. Refer to the BICON Help page for tips on searching." Below the search bar are three tabs: "Quick Search", "Scientific Name", and "Tariff Code". The "Quick Search" tab is selected. The search bar contains the text "What are you importing?". To the right of the search bar is a "Search" button. Below the search bar, there are search parameters: "Search parameters", "Import Into: Australia", and "Effective On: 8 March 2019". To the right of these parameters is an "Advanced Search" button. Below the search bar, there are two result boxes. The first box is orange and contains the number "2" and the text "Alerts issued in the last 7 days." with a "View" button. The second box is teal and contains the number "12" and the text "Change notices issued in the last 7 days." with a "View" button.

On the Home page you can access **Alerts and Changes**.

Current **Alerts** that have been issued in the last 7 days are visible in the orange box. Alerts are typically for biosecurity risk.

Current **Changes** to import conditions in the last 7 days are visible in the teal box.

2. Alerts

If you wish to access **Alerts** that are for a specific case or inactive use the **Alerts & Changes** tab on the Home Page.

The screenshot shows the BICON Home page. At the top, there is a navigation bar with the following tabs: "Home", "Import Conditions", "Permits", "Alerts & Changes", "News", "Contact Us", and "Help". The "Alerts & Changes" tab is highlighted with a red box. To the right of the navigation bar, there is a login prompt: "You are not logged in. Please [Login](#) or [Register](#)". Below the navigation bar, there is a "Welcome to BICON" section with a subtext: "BICON houses the Australian Government's Biosecurity import conditions database for more than 20,000 plants, animals, minerals and biological products. It will help you to determine what import conditions exist and if an import permit is required. Please refer to the Department of Agriculture and Water Resources' [Importing to Australia](#) page for more information about BICON." Below the welcome section, there is a search bar with the text "Search for Import Item" and a subtext "Search for the commodity you want to import. You can also search for your import by scientific name or tariff code. Refer to the BICON Help page for tips on searching." Below the search bar are three tabs: "Quick Search", "Scientific Name", and "Tariff Code". The "Quick Search" tab is selected. The search bar contains the text "What are you importing?". To the right of the search bar is a "Search" button. Below the search bar, there are search parameters: "Search parameters", "Import Into: Australia", and "Effective On: 8 March 2019". To the right of these parameters is an "Advanced Search" button. Below the search bar, there are two result boxes. The first box is orange and contains the number "2" and the text "Alerts issued in the last 7 days." with a "View" button. The second box is teal and contains the number "12" and the text "Change notices issued in the last 7 days." with a "View" button.

Select **Alerts & Changes**

You can Filter **Alerts & Changes** for both active and inactive Alerts and Changes.



Alerts & Changes

Alerts and Changes provide information about notices or changes to import conditions. You can keep informed with these notices by following individual import cases.

Filter Alerts & Changes

Enter a filter term

Both

Active

Search

Showing 1 - 10 Results of 235

Order: Newest First

Results per page: 10

Revised import conditions for Tea for Human Consumption to take effect 20 November 2017

Effective: 25 October 2017 to 1 February 2018

The department advises regional officers, importers and customs brokers that revised conditions for Tea for human consumption will take effect from 20 November 2017. Changes to the conditions for Tea for Human Consumption include: - Removing the rest...

Related Cases: **Tea for human consumption**

Enter the case alert you wish to search for and select



Alerts & Changes

Alerts and Changes provide information about notices or changes to import conditions. You can keep informed with these notices by following individual import cases.

Filter Alerts & Changes

dairy

Alerts

Active

Search

Showing 1 - 2 Results of 2

Order: Newest First

Results per page: 10

Removal of protein powders and body building supplements from Dairy for Human Consumption

Effective: 9 September 2017 to 8 March 2018

Please be advised that import requirements for the following goods have been removed from the BICON case Dairy products for human consumption and placed in the new BICON case Protein powders and body building supplements for human consumption. The cas...

Related Cases: **Protein powders and body building supplements for human consumption | Dairy products for human consumption**

Transition to new government health certificates for dairy (including cheese and butter)

Effective: 25 February 2016 to 30 June 2018

Transition to new government health certificates for dairy (including cheese & butter) for human consumption. The department is currently transitioning towards new government health certificates for dairy, cheese and butter imported from foot and mo...

Related Cases: **Dairy products for human consumption**

You will be presented with **Alerts** Active and Inactive.

3. Changes

Repeat the step above choose **Changes**.

Alerts & Changes

Alerts and Changes provide information about notices or changes to import conditions. You can keep informed with these notices by following individual import cases.

Filter Alerts & Changes

dairy

Changes

Active

Search

Showing 1 - 1 Results of 1

Order: Newest First

Results per page: 10

Dairy products for human consumption

Effective: 9 September 2017 to 8 March 2018

Please be advised that import requirements for the following goods have been removed from the BICON case Dairy products for human consumption and placed in the new BICON case Protein powders and body building supplements for human consumption. The cas...

Related Cases: **Dairy products for human consumption**

4. Follow Case

After selecting a case you will be able to view the **Case Options** and **Case details** menu. You need to access the BICON Internal website to utilise these features.

Users can view alerts and changes for a case they are viewing by selecting 'Alerts' Under 'Case Details, on the right-hand menu.



Import Conditions

Search → Import Questions → **Import Conditions** → Onshore Outcomes

Case: Logs, log cabins and oversize timber Effective: 05 Mar 2019

This case contains a number of different import scenarios with associated import conditions. You can refine the import scenarios by answering the questions below.

Is the timber from a species of *Myrtaceae*?

See the [list of genera of Myrtaceae](#) imported as sawn timber.

No
 Yes

[Previous](#) [Exit to find new Case](#) [Skip to import conditions](#) [Next](#)

Case Options

- Follow case
- ★ Bookmark Options
- ✉ Email current scenario
- 🖨 Save / Print

Case details

- Overview
- Appendices
- Alerts !
- Changes
- History

Select **Follow Case** to receive email notifications when the case changes or is subject to an alert.

4.1 Stop following this case

To stop following a case select **Stop following this case** from the **Case Options** menu whilst in the case.

Case Options

- Stop following this case**
- ★ Bookmark Options
- ✉ Email current scenario
- 🖨 Save / Print

Users can also manage all cases they are following from **My Account** then **My Followed Cases**.

Select [Stop following this case](#) from the **My Followed Cases** page.

My Followed Cases

Lists all import cases which are currently being followed and allows you to remove cases from your followed list. Clicking on the case title will take you to that case.

Dried pome fruit for human consumption	✘ Stop following this case
Live domestic cats	✘ Stop following this case
Pet food	✘ Stop following this case

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