



# How do I find Alerts & Changes?

This task card demonstrates how to locate Alerts & Changes for cases.

## 1. BICON

### 1.1 Open BICON Web

Current **Alerts** that have been issued in the last 7 days, are visible on the Home page, in the orange box. Alerts provide information about significant changes to import conditions. Select **View** to view current Alerts. Current **Changes** to import conditions in the last 7 days, are visible on the Home page, in the teal box. Changes provide information about amendments to import conditions. Select **View** to view current Changes.

The screenshot shows the BICON search interface. At the top, there is a search bar with the text "What are you importing?". Below the search bar, there are search parameters: "Import Into: Australia" and "Effective On: 27 November 2020". There are two summary boxes: an orange box on the left with the number "2" and the text "Alerts issued in the last 7 days" and a "View" button with an arrow icon; and a teal box on the right with the number "5" and the text "Change notices issued in the last 7 days" and a "View" button with an arrow icon.

## 2. Alerts & Changes

To access Alerts and Changes that are for a specific case, or are inactive, select the **Alerts & Changes** tab on the Home page.

The screenshot shows the BICON Home page. The navigation menu at the top includes "Home", "Import Conditions", "Permits", "Alerts & Changes" (which is highlighted), "News", "Contact Us", and "Help". Below the navigation menu, there is a "Welcome to BICON" section, a search bar, and search parameters. At the bottom, there are two summary boxes: an orange box with "2 Alerts issued in the last 7 days" and a teal box with "5 Change notices issued in the last 7 days".

This will take you to the Alerts & Changes page.

## 3. Filters

You can filter on specific case Alerts or Changes by typing into the **Enter a filter term** field.

**Filter Alerts & Changes**

Enter a filter term

You can filter on Alerts, Changes or Both by selecting from the first drop down

Both

Alerts

Changes

Both

You can filter on Active, Inactive or Both for Alerts and/or Changes by selecting from the second drop down menu.

Both

Active

Inactive

Both



Once you have set your filters, select [Search](#).

**Alerts & Changes**

Alerts and Changes provide information about notices or changes to import conditions. You can keep informed with these notices by following individual import cases.

**Filter Alerts & Changes**

Timber Both Both [Search](#)

You will be presented with results according to your search criteria. Select the [link](#) to view the required, case specific Alert or Change.

Showing 1 - 10 Results of 81 Order: Newest First Results per page: 10

**1** [Logs, log cabins and oversize timber](#)

Effective from 26 November 2020  
Timber produced by the Canadian green sawn wood certification program (CGSWCP) between December 1, 2020 and April 30, 2021 is recognised as being free from brown marmorated stink bug, Halyomorpha halys (BMSB), risk under a safeguarding arrangement. ...  
Related Cases: [Logs, log cabins and oversize timber](#)

**1** [Timber and timber products](#)

Effective from 26 November 2020  
Timber produced by the Canadian green sawn wood certification program (CGSWCP) between December 1, 2020 and April 30, 2021 is recognised as being free from brown marmorated stink bug, Halyomorpha halys (BMSB), risk under a safeguarding arrangement. ...  
Related Cases: [Timber and timber products](#)

**1** [Commencement of BPL season 2020-2021](#)

Effective from 23 November 2020  
The Ministry of Primary Industries New Zealand (MPI NZ) has advised the department that the 2020-2021 flight season of the Burnt Pine Longicorn (BPL) beetle begins for all New Zealand ports as of 24:00 hours (NZST) on Monday 23 November 2020. Consig...  
Related Cases: [BPL affected timber from New Zealand](#) | [Logs, log cabins and oversize timber](#) | [Timber and timber products](#)

This will open the case specific Alert or Change.

## 4. Open Case

At the bottom of the Alert or Change you will find the case(s) the Alert or Change applies to.

Select the [link](#) to open the required case.

**Alerts**

Alerts provide information about significant changes to import conditions. Keep informed of alerts by following individual import cases.

**1** [Commencement of BPL season 2020-2021](#)  
**Effective from 23 November 2020**

The Ministry of Primary Industries New Zealand (MPI NZ) has advised the department that the 2020-2021 flight season of the Burnt Pine Longicorn (BPL) beetle begins for all New Zealand ports as of 24:00 hours (NZST) on Monday 23 November 2020.  
Consignments loaded onto vessels and sealed into containers prior to 24:00 hours (NZST) on Monday 23 November 2020 are not required to meet import conditions for importing during BPL flight season.  
Affected commodities from New Zealand include:

Break bulk and containerised	Break bulk only
Unfinished timber	Plywood
Round wood	Laminated veneer lumber (LVL)
Logs	Veneer sheeting
Oversize timber not for processing	

**Further information:**  
For any inquiries, please contact [imports@agriculture.gov.au](mailto:imports@agriculture.gov.au) or call 1800 900 090.

**This Alert applies to the following Cases:**

- [BPL affected timber from New Zealand](#)
- [Logs, log cabins and oversize timber](#)
- [Timber and timber products](#)

[Previous](#)

## 5. Follow Case

After selecting a case you will be able to view the **Case Options** and **Case details** menu.

**NOTE:** You need be registered and logged in to utilise these features.

Users can view Alerts or Changes for the case they are viewing, by selecting **Alerts** or **Changes** under Case details, in the right-hand menu.

Select **Follow Case** to receive email notifications, whenever the case has an active Change or Alert applied.



**Case: Timber and timber products Effective: 26 Nov 2020**

This case contains a number of different import scenarios with associated import conditions. You can refine the import scenarios by answering the questions below.  
**Is the consignment listed as a wooden product?**

Before answering this question, please refer to the [table of wooden products](#).

No  
 Yes

[Previous](#)    [Exit to find new Case](#)    [Skip to import conditions](#)    [Next](#)

**Case Options**

- Follow case
- ★ Bookmark Options
- ✉ Email current scenario
- 🖨 Save / Print

**Case details**

- Overview
- Appendices
- Alerts !
- Changes !
- History

## 6. Stop Following This Case

### 6.1 From Within the Case

To stop following a case, select **Stop following this case** from the **Case Options** menu, whilst in the case.

**Case Options**

- Stop following this case
- ★ Bookmark Options
- ✉ Email current scenario
- 🖨 Save / Print

### 6.2 From My Followed Cases

Select **My Account** from the top, right of the screen, to manage all followed cases.

Australian Government  
Department of Agriculture,  
Water and the Environment

**BICON**  
Australian Biosecurity  
Import Conditions

Home Import Conditions Permits Alerts & Changes News Contact Us ? Help
Welcome, Jo **My Account** | Logout

Select [Go to My Followed Cases](#) from the **My Followed Cases** tile.

**My Followed Cases**

Lists all import cases which are currently being followed and allows you to remove cases from your followed list.

[Go to My Followed Cases](#)

Select [Stop following this case](#) from the **My Followed Cases** page.

**My Followed Cases**

Lists all import cases which are currently being followed and allows you to remove cases from your followed list.  
Clicking on the case title will take you to that case.

<a href="#">BPL affected timber from New Zealand</a>	<a href="#">Stop following this case</a>
<a href="#">Logs, log cabins and oversize timber</a>	<a href="#">Stop following this case</a>
<a href="#">Timber and timber products</a>	<a href="#">Stop following this case</a>

[Previous](#)

Once selected, your subscription to that case will be removed.